



# HOW TO ORDER MEDICAL DEVICE REPAIR PARTS

ARMY MEDICAL LOGISTICS COMMAND

IMPORTANT

## Before Submitting Your Request:

**First, work through your local supply channels** including attempting to order through the Defense Medical Logistics Standard Support Customer Assistance Module (DCAM), your supporting MEDLOG Company, and your Installation Medical Supply Activity (IMSA). When you've exhausted all supporting supply channels, you may be able to order repair parts directly from the U.S. Army Medical Materiel Agency, a subordinate activity of the Army Medical Logistics Command.

**Please note:** USAMMA will only purchase repair parts connected to a maintenance work order in GCSS-Army. Make sure your needed repair part is added to the component tab of that maintenance order.

ARMY MEDICAL LOGISTICS COMMAND  
PREPARE · DEPLOY · SUSTAIN

Home : USAMMA : Medical Maintenance : Depot-level Maintenance

### MEDICAL MAINTENANCE OPERATIONS DIVISION (MMOD)

Provides sustainment and depot-level maintenance support for standard and select nonstandard medical materiel to all Army components, authorized DoD activities, and other federal agencies.

**MMOD Functions and Accountabilities:**

- Provide wholesale medical materiel maintenance services for the AMEDD.
- Execute a sustainment maintenance program.
- Provide forward deployed Depot medical maintenance expertise (MLST) & (FRA-ML).
- Provide reach logistics to medical equipment maintainers via Tele-maintenance and other support programs.
- Manage the AMEDD's Diagnostic Imaging Acceptance Program for all TDA/TOE customers including on-site acceptance support.
- Manage Military Entrance Processing Station (MEPS) DX programs.

(Click on regions below for additional Depot information)

**TRACY, CA**

Region: AR, AZ, CA, HI, LA, MS, NM, NV, OK, OR, TX, WA

Technical Center of Excellence: Medical imaging equipment, and Special Purpose Test, Measurement, and Diagnostic Equipment (TME)

Shipping Address: US Army Medical Materiel Agency Medical Maintenance Operations Division, Building T-255, 25600 S. Chrisman Road, Tracy, CA 95394-9150

Chief: 209.839.4556  
Shop Supervisor: 209.839.4560  
Prod. Controller: 209.839.5578

**HILL AFB, UT**

Region: AK, CO, IA, ID, IL, IN, KS, KY, MI, MN, MO, MT, NE, ND, SD, WI, WY, UT

Technical Center of Excellence: Pulmonary equipment, anesthesia equipment, and oxygen concentrating equipment

Shipping Address: US Army Medical Materiel Agency, 8149 Wardright Road, Building 1160, Bay 1, Hill AFB, UT 84056-5848

Chief: 801.586.4946  
Shop Supervisor: 801.586.5059  
Prod. Controller: 801.586.4949

**TOBYHANNA, PA**

Region: AL, CT, DE, FL, GA, MA, MD, ME, NC, NH, NJ, NY, OH, PA, RI, SC, TN, VA, VT, WV

Technical Center of Excellence: Clinical (field) lab equipment

Shipping Address: US Army Medical Materiel Agency, Medical Maintenance Operations Division, Warehouse 4, Bay 1, Tobyhanna Army Depot, Tobyhanna, PA 18468-5063

Chief: 570.615.7744  
Shop Supervisor: 570.615.7134  
Prod. Controller: 570.615.6396

**FACT SHEET**

DEPOT-LEVEL MEDICAL MAINTENANCE

Tracy Repair Return Form  
Hill Repair Return Form  
Toby Repair Return Form  
Parts Request Form

**Parts Request Form**

## To Submit Your Request:

### Complete a Parts Request Form.

This form **MUST** be signed by a unit commander and can be found at:

<https://www.amlc.army.mil/USAMMA/Medical-Maintenance/Depot-level-Maintenance/>

### Provide Assumption of Command Orders

### Email both documents to:

[usarmy.detrick.medcom-usamma.list.m3d-parts-order@mail.mil](mailto:usarmy.detrick.medcom-usamma.list.m3d-parts-order@mail.mil)

### NOTE:

If the item is obsolete and parts can no longer be procured, the unit must complete a repair and return work order to send the item for depot-level maintenance support. For more information: [https://www.amlc.army.mil/Portals/73/Documents/MMOD%20Fact%20Sheet\\_April2020\\_FINAL.PDF?ver=2020-04-10-150137-107](https://www.amlc.army.mil/Portals/73/Documents/MMOD%20Fact%20Sheet_April2020_FINAL.PDF?ver=2020-04-10-150137-107)

