



HOW TO ORDER MEDICAL DEVICE REPAIR PARTS

ARMY MEDICAL LOGISTICS COMMAND

Before Submitting Your Request:

IMPORTANT

First, work through your local supply channels including attempting to order through the Defense Medical Logistics Standard Support Customer Assistance Module (DCAM), your supporting MEDLOG Company, and your Installation Medical Supply Activity (IMSA). When you've exhausted all supporting supply channels, you may be able to order repair parts directly from the U.S. Army Medical Materiel Agency, a subordinate activity of the Army Medical Logistics Command.

Please note: USAMMA will only purchase repair parts connected to a maintenance work order in GCSS-Army. Make sure your needed repair part is added to the component tab of that maintenance order.

ARMY MEDICAL LOGISTICS COMMAND
PREPARE • DEPLOY • SUSTAIN

Home : USAMMA : Medical Maintenance : Depot-level Maintenance

MEDICAL MAINTENANCE OPERATIONS DIVISION (MMOD)

Provides sustainment and depot-level maintenance support for standard and select nonstandard medical material to all Army components, authorized DoD activities, and other federal agencies.

MMOD Functions and Accountabilities:

- Provide wholesale medical material maintenance services for the AMEDD.
- Execute a sustainment maintenance program.
- Provide forward deployed Depot medical maintenance expertise (MLST) & (FRA-ML).
- Provide reach logistics to medical equipment maintainers via Tele-maintenance and other support programs.
- Manage the AMEDD's Diagnostic Imaging Acceptance Program for all TDA/TOE customers including on-site acceptance support.
- Manage Military Entrance Processing Station (MEPS) DX programs.

(Click on regions below for additional Depot Information)

TRACY, CA
Region: AR, AZ, CA, HI, LA, MS, NM, NV, OK, OR, TX, WA
Technical Center of Excellence: Medical imaging equipment, and Special Purpose Test, Measurement, and Diagnostic Equipment (TMDE)
Shipping Address: US Army Medical Materiel Agency Medical Maintenance Operations Division, 25600 S. Chrisman Road, Tracy, CA 95304-9150
Chief: 209.839.4556
Shop Supervisor: 209.839.4560
Prod. Controller: 209.839.5578

HILL AFB, UT
Region: AK, CO, IA, ID, IL, IN, KS, KY, MI, MN, MO, MT, NE, ND, SD, WI, WY, UT
Technical Center of Excellence: Pulmonary equipment, anesthesia equipment, and oxygen concentrating equipment
Shipping Address: US Army Medical Materiel Agency, 6149 Wardleigh Road, Building 1160, Bay 1, Hill AFB, UT 84056-5848
Chief: 801.586.4946
Shop Supervisor: 801.586.5059
Prod. Controller: 801.586.4949

TOBYHANNA, PA
Region: AL, CT, DE, FL, GA, MA, MD, ME, NC, NH, NJ, NY, OH, PA, RI, SC, TN, VA, VT, WV
Technical Center of Excellence: Clinical (field) lab equipment
Shipping Address: US Army Medical Materiel Agency Medical Maintenance Operations Division Warehouse 4, Bay 1, Tobyhanna Army Depot, Tobyhanna, PA 16496-5063
Chief: 570.615.7744
Shop Supervisor: 570.615.7134
Prod. Controller: 570.615.6396

FACT SHEET
DEPOT-LEVEL MEDICAL MAINTENANCE
Click to View PDF

Parts Request Form

Tracy Repair Return Form
Hill Repair Return Form
Toby Repair Return Form
Parts Request Form

To Submit Your Request:

Complete a Parts Request Form.

This form **MUST** be signed by a unit commander and can be found at:

<https://www.amlc.army.mil/USAMMA/Medical-Maintenance/Depot-level-Maintenance/>

Provide Assumption of Command Orders

Email both documents to:

usarmy.detrick.medcom-usamma.list.m3d-parts-order@mail.mil

NOTE:

If the item is obsolete and parts can no longer be procured, the unit must complete a repair and return work order to send the item for depot-level maintenance support. For more information: https://www.amlc.army.mil/Portals/73/Documents/MMOD%20Fact%20Sheet_April2020_FINAL.PDF?ver=2020-04-10-150137-107

